

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re the application of: |) | | |
|---|---------------------|---|--|
| |) Examiner: | Philip C. Lee | |
| Linyard et al. |) | _ | |
| • |) Group Art Unit: | 2152 | |
| Application No.: 09/876,788 |) | | |
| |) Date: December 31 | , 2007 | |
| Filed: June 6, 2001 |) | | |
| |) Atty. Docket No. | ADE014001 | |
| For: Method and System for Providing |) | | |
| · |) | | |
| Filed: June 6, 2001 For: Method and System for Providing Electronic User Assistance |) | Date: December 31, 2007 Atty. Docket No. ADE014001 | |

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, NA 22313-1450 on December 31, 2007.

AMENDMENT F

Mail Stop Petition Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Office Action mailed February 22, 2007 and the Office Communication mailed October 29, 2007. The enclosed Petition, amendments (including newly presented claims), remarks, and an enclosed Request for Continued Examination (RCE) are respectfully submitted.